

UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF NEW YORK

MELISSA ARZU, INDIVIDUALLY AND
AS THE ADMINISTRATOR OF THE
ESTATE OF KEVIN ISMAEL GREENIDGE,
DECEASED, AND MELISSA ARZU
INDIVIDUALLY,

Plaintiffs,

v.

AMERICAN AIRLINES, INC.,

Defendant.

CASE NO.1:23-cv-02116

DEFENDANT AMERICAN AIRLINES, INC.'S RESPONSE
TO PLAINTIFFS' FIRST DOCUMENT DEMANDS
REGARDING JURISDICTIONAL DEFENSES

TO: Thomas P. Giuffra
RHEINGOLD GIUFFRA RUFFO & PLOTKIN LLP
551 Fifth Avenue, 29th Floor
New York, NY 10176
tgiuffra@reheingoldlaw.com

Attorneys for Plaintiffs

COUNSEL:

Defendant American Airlines, Inc. ("AA") hereby responds to Plaintiffs' First Document Demands Regarding Jurisdictional Defenses. The information set forth below reflects AA's best present knowledge based upon review and investigation to date at this incipient stage of the case. AA reserves the right to amend or supplement these answers or objections as may be necessary or appropriate in the future or as the discovery of additional or further information may warrant.

Sincerely,

By: /s/ Kelly H. Kolb
Jesse H. Diner, Esq.
Florida Bar No. 161472
Kelly H. Kolb, Esq.
Florida Bar No. 0343330
BUCHANAN INGERSOLL & ROONEY, PC
401 E. Las Olas Boulevard, Suite 2250
Fort Lauderdale, FL 33301-4251
Tel: (954) 468-2300
Fax: (954) 527-9915
E-mail: kelly.kolb@bipc.com
E-mail: jesse.diner@bipc.com
Counsel for Defendant

Dated: June 26, 2023

RESPONSES TO REQUESTS FOR PRODUCTION

1. Documentation regarding the airline ticket that Kevin Ismael Greenidge was using at the time of the incident, including connecting flights.

RESPONSE: Defendant objects to this Request as vague and ambiguous. Plaintiffs' Requests fail to define key terms and this Request fails to describe the "documentation" to be produced with reasonable particularity by item or category of item in violation of Federal Rule of Civil Procedure 36(b)(1)(A) ("a request must describe with reasonable particularity each item or category of item to be inspected"). A document request, such as this, which simply asks for all documents or policies "related to" or "evidencing" a particular issue or person is not reasonably particular as a matter of law.

Subject to and without waiving the foregoing objections, and pending a refinement of this Request to comply with the specificity requirements of Rule 36(b)(1)(A), AA produces the Passenger Name Record for Mr. Greenidge bates-stamped as AA 000001-8.

2. Documentation regarding the purchase of the airline ticket that Kevin Ismael Greenidge was using at the time of the incident, including connecting flights.

RESPONSE: Defendant objects to this Request as vague and ambiguous. Plaintiffs' Requests fail to define key terms and this Request fails to describe the "documentation" to be produced with reasonable particularity by item or category of item in violation of Federal Rule of Civil Procedure 36(b)(1)(A) ("a request must describe with reasonable particularity each item or category of item to be inspected"). A document request, such as this, which simply asks for all documents or policies "related to" or "evidencing" a particular issue or person is not reasonably particular as a matter of law.

Subject to and without waiving the foregoing objections, and pending a refinement of this Request to comply with the specificity requirements of Rule 36(b)(1)(A), AA responds that it has

no documents responsive to this Request.

3. Copy of the ticket, receipt and itinerary for the trip that Kevin Ismael Greenidge was on at the time of the incident, including connecting flights.

RESPONSE:

AA responds that it has no documents responsive to the portions of this Request seeking a copy of the ticket or receipt for the trip. Regarding the itinerary, please see documents bates-stamped AA 000001-8.

4. A copy of all leases that were in effect on March 13, 2023 (date complaint filed), that Defendant has entered into for the following items in the State of New York: properties, buildings, land, real estate, equipment, machinery, airplanes, hangars and any other items leased by the Defendant.

RESPONSE: AA objects to this Request as overbroad, unduly burdensome, and that, even if it sought relevant evidence, the burden that gathering the information would place on AA is out of proportion with the needs of the case.

AA objects to this Request since Plaintiffs' Request improperly seeks the disclosure of confidential financial information including lease terms, options, rates, etc. Such financial information is not within the scope of permissible discovery as framed by the pleadings in this lawsuit.

AA objects to this Request as irrelevant and exceeding the scope of permissible discovery as framed by the pleadings in this lawsuit in that Plaintiffs do not allege that any act or omission relating to AA's property holdings or leases in New York caused or contributed to the incident which is the basis of this lawsuit. "[W]hen a corporation is neither incorporated nor maintains its principal place of business in a state, mere contacts, no matter how 'systematic and continuous,'

are exceptionally unlikely to add up to an ‘exceptional case’” justifying the exercise of general jurisdiction. *Brown v Lockheed Martin Corp.*, 814 F.3d 619, 628-30 (2d Cir. 2016); *see also In re Petrobras Sec. Litig.*, 393 F. Supp. 3d 376, 382-83 (S.D.N.Y. 2019) (“even extensive business contacts such as significant physical infrastructure and thousands of employees in a particular state do not constitute such an exceptional case[and] are far from sufficient to subject Petrobras to the general personal jurisdiction of court”).

Because the information sought is not proportional to the needs of this case considering the minimal importance of the information sought to the jurisdictional basis of this lawsuit, the amount of time that would be necessary to locate responsive materials which far outweighs the likely benefit of production of responsive materials. AA is withholding potentially responsive materials on the basis of these objections.

5. A listing of all items and things, properties, buildings, land, real estate, equipment, machinery, airplanes, hangars, and any other items owned by Defendant on March 13, 2023 (date complaint filed) in the state of New York.

RESPONSE: AA objects to this Request as it improperly demands AA create materials for the sake of litigation – *i.e.*, a list of property. AA also objects to this Request as overbroad, unduly burdensome, and that, even if it sought relevant evidence, the burden that gathering the information would place on AA is out of proportion with the needs of the case.

AA objects to this Request since Plaintiffs’ Request improperly seeks the disclosure of confidential financial information, which is not within the scope of permissible discovery as framed by the pleadings in this lawsuit.

AA objects to this Request as exceeding the scope of permissible discovery as framed by the pleadings in this lawsuit in that Plaintiff does not allege that any act or omission relating to

AA's property holdings or leases in New York caused or contributed to the incident made the basis of this lawsuit. "[W]hen a corporation is neither incorporated nor maintains its principal place of business in a state, mere contacts, no matter how 'systematic and continuous,' are exceptionally unlikely to add up to an 'exceptional case'" justifying the exercise of general jurisdiction. *Brown v Lockheed Martin Corp.*, 814 F.3d 619, 628-30 (2d Cir. 2016); *see also In re Petrobras Sec. Litig.*, 393 F. Supp. 3d 376, 382-83 (S.D.N.Y. 2019) ("even extensive business contacts such as significant physical infrastructure and thousands of employees in a particular state do not constitute such an exceptional case[and] are far from sufficient to subject Petrobras to the general personal jurisdiction of court"); *accord Hitachi Data Sys. Credit Corp. v Precision Discovery, Inc.*, 331 F. Supp. 3d 130, 142 (S.D.N.Y. 2018).

Because the information sought is not proportional to the needs of this case considering the minimal importance of the information sought to the jurisdictional basis of this lawsuit, the amount of time that would be necessary to locate responsive materials which far outweighs the likely benefit of production of responsive materials.

6. A listing of all litigation that American Airlines, Inc. was a party to on March 13, 2023 (date complaint filed) in the State of New York, whether State, Federal, Administrative or other litigation

RESPONSE: AA objects to this Request as it improperly demands AA create materials for the sake of litigation – *i.e.*, a list of pending litigation. AA also objects to this Request as overbroad, unduly burdensome, and that, even if it sought relevant evidence, the burden that gathering the information would place on AA is out of proportion with the needs of the case.

AA objects to this Request as irrelevant and exceeding the scope of permissible discovery as framed by the pleadings in this lawsuit in that the volume of litigation pending against or filed

by AA and involving different claims, facts, jurisdictional allegations, and defenses is not material to the Court's exercise of general jurisdiction over AA, which is solely determined by the State of AA's incorporation and location of its principal place of business. Thus, any responsive information would not tend to make a fact of consequence to the Court's jurisdictional determination more or less probable. *See* Fed. R. Evid. 401.

AA also objects to this Request to the extent it seeks information in the public record that is readily accessible to Plaintiffs without subjecting AA to unreasonable burden and expense.

7. A listing of all litigation cases that American Airlines, Inc. filed in the State of New York (whether State, Federal, Administrative, or other litigation) between March 13, 2018 and March 13, 2023 (date complaint filed).

RESPONSE: AA objects to this Request as it improperly demands AA create materials for the sake of litigation – *i.e.*, a list of pending litigation filed by AA. AA also objects to this Request as overbroad, unduly burdensome, and that, even if it sought relevant evidence, the burden that gathering the information would place on AA is out of proportion with the needs of the case.

AA objects to this Request as irrelevant and exceeding the scope of permissible discovery as framed by the pleadings in this lawsuit in that the volume of litigation pending against or filed by AA and involving different claims, facts, jurisdictional allegations, and defenses is not material to the Court's exercise of general jurisdiction over AA, which is solely determined by the State of AA's incorporation and location of its principal place of business. Thus, any responsive information would not tend to make a fact of consequence to the Court's jurisdictional determination more or less probable. *See* Fed. R. Evid. 401.

AA also objects to this Request to the extent it seeks information in the public record that is readily accessible to Plaintiffs without subjecting AA to unreasonable burden and expense.

8. A listing of all offices/addresses that Defendant had in the State of New York as of March 13, 2023 (date complaint filed).

RESPONSE: AA objects to this Request as it improperly demands AA create materials for the sake of litigation – *i.e.*, a list of offices/addresses. AA also objects to this Request as overbroad, unduly burdensome, and that, even if it sought relevant evidence, the burden that gathering the information would place on AA is out of proportion with the needs of the case.

AA objects to this Request as irrelevant and exceeding the scope of permissible discovery as framed by the pleadings in that Plaintiff does not allege that any act or omission relating to AA's offices/addresses in New York caused or contributed to the incident made the basis of this lawsuit. Because the information sought is not proportional to the needs of this case considering the minimal importance of the information sought to the jurisdictional basis of this lawsuit, the amount of time that would be necessary to locate responsive materials which far outweighs the likely benefit of production of responsive materials. AA also objects to this Request to the extent it seeks information in the public record that is readily accessible to Plaintiffs.

9. A listing of all employees defendant had in the State of New York as of March 13, 2023 (date complaint filed) with their respective job titles.

RESPONSE: AA objects to this Request as it improperly demands AA create materials for the sake of litigation – *i.e.*, a list of employees based in or overnighting in New York on March 13, 2023.. AA also objects to this Request as overbroad, unduly burdensome, and that, even if it sought relevant evidence, the burden that gathering the information would place on AA is out of proportion with the needs of the case.

AA further objects to this Request as invading the privacy rights of its employees based in or overnighting in New York on March 13, 2023, the disclosure of which would or could be harmful or in violation of applicable law.

AA objects to this Request as irrelevant and exceeding the scope of permissible discovery as framed by the pleadings in that Plaintiff does not allege that any act or omission of any AA employee based in or overnighting in New York caused or contributed to the incident made the basis of this lawsuit.. Because the information sought is not proportional to the needs of this case considering the minimal importance of the information sought to the jurisdictional basis of this lawsuit, the amount of time that would be necessary to locate responsive materials which far outweighs the likely benefit of production of responsive materials. The mere presence of AA employees in the State of New York is not material to the Court's exercise of general jurisdiction over AA, which is solely determined by the State of AA's incorporation and location of its principal place of business. Thus, any responsive information would not tend to make a fact of consequence to the Court's jurisdictional determination more or less probable. *See Fed. R. Evid.* 401.

10. A listing of all flights that defendant operated within the State of New York on March 13, 2023.

RESPONSE: AA objects to this Request as it improperly demands AA create materials for the sake of litigation – *i.e.*, a list of flights. AA also objects to this Request as overbroad, unduly burdensome, and that, even if it sought relevant evidence, the burden that gathering the information would place on AA is out of proportion with the needs of the case.

AA objects to this Request as irrelevant and exceeding the scope of permissible discovery as framed by the pleadings in that Plaintiff does not allege that AA's flight operations in New York

caused or contributed to the incident made the basis of this lawsuit or that Mr. Greenidge was injured on a flight departing from or terminating in New York. The mere presence of AA employees in the State of New York is not material to the Court's exercise of general jurisdiction over AA, which is solely determined by the State of AA's incorporation and location of its principal place of business. Thus, any responsive information would not tend to make a fact of consequence to the Court's jurisdictional determination more or less probable. *See* Fed. R. Evid. 401. Thus, the information sought is not proportional to the needs of this case considering the minimal importance of the information sought to the jurisdictional basis of this lawsuit.

11. A copy of all contracts that were in effect on March 13, 2023 (date complaint was filed) that Defendant had entered into with regard to services in the State of New York.

RESPONSE: AA objects to this Request as overbroad, vague, and ambiguous. There is no indication as to what "services" are the focus of this Request. The Request fails to identify the documents requested with reasonable particularity as required by Fed. R. Civ. Proc. 34(b).

AA further objects to this Request since Plaintiffs' Request improperly seeks the disclosure of confidential financial included in its contracts for "services." Such financial information is not within the scope of permissible discovery as framed by the pleadings in this lawsuit.

AA further objects to this Request to the extent it seeks information that is trade-secret, subject to employees' and/or contracting parties' privacy rights, or otherwise proprietary in nature, the disclosure of which would or could be harmful or in violation of applicable law.

AA objects to this Request as irrelevant and exceeding the scope of permissible discovery as framed by the pleadings in this lawsuit in that Plaintiff does not allege that AA's contracts for "services" in New York caused or contributed to the incident made the basis of this lawsuit. Thus, any responsive information would not tend to make a fact of consequence to the Court's

jurisdictional determination more or less probable. *See* Fed. R. Evid. 401. Because the information sought is not proportional to the needs of this case considering the minimal importance of the information sought to the jurisdictional basis of this lawsuit, the amount of time that would be necessary to locate responsive materials is unduly burdensome and far outweighs the likely benefit of production of responsive materials. AA is withholding potentially responsive materials on the basis of these objections.

12. Documentation regarding where and when the AED machine on board the subject flight was serviced, maintained, repaired and installed.

RESPONSE: . AA objects to this Request as overly broad in scope given its unlimited time range. Subject to and notwithstanding the foregoing objections, AA produces the AED Maintenance History, AED Log Book and AED Deferral, documents bates-stamped as AA 000009-12.

13. Records of service, maintenance, repair and installation of the AED machine on board the subject flight.

RESPONSE: AA objects to this Request as overly broad in scope given its unlimited time range. Subject to and notwithstanding the foregoing objections, see documents bates-stamped as AA 000009-12.

CERTIFICATE OF SERVICE

I hereby certify that on June 26, 2023, the foregoing *Defendant American Airlines, Inc.’s Responses to Plaintiffs’ First Document Demands Regarding Jurisdictional Defenses* was served in accordance with the Federal Rules of Civil Procedure and/or the Southern District of New York Local Rules via electronic mail upon the following parties and participants:

Thomas P. Giuffra
RHEINGOLD GIUFFRA RUFFO & PLOTKIN LLP
551 Fifth Avenue, 29th Floor
New York, NY 10176
tgiuffra@reheingoldlaw.com

By: /s/ Kelly H. Kolb
Kelly H. Kolb

American Airlines

Record Locator: UIGUYU

Sabre Status

Purged

Report Date & Time: Jul 15, 2022 10:11:16 AM

Passenger Information

Pax nbr	Name	Grp Qty	Group
1.01	GREENIDGE/KEVIN		

Flight Information

Seq Nbr	Flight	Class	Date	Dep	Arv	Stat	Qty	Dep Time	Arv Time	Operat Flight	Operat Class	Operat Rec Loc	Market Flight	Market Class
1	AA1249	B	May 28, 2022	LGA	MIA	HK	1	06:00	09:15					
2	AA1635	B	May 28, 2022	MIA	SAP	HK	1	11:30	11:53					
3	AA1171	B	Jun 4, 2022	MIA	LGA	NO	1	19:39	22:40					
4	AA614	B	Jun 4, 2022	CUN	MIA	HK	1	22:30	17:19					

Ticket Information

Seq Nbr	Ticket or TLT Text
1	T-03APR
2	TE 0017757081867 GREEN/K SYSSYS 2002/03APR*
3	TK 0010266021088 ARZU/A SAP5SSM 1105/04JUN
4	TK 0010266021090 GREEN/K SAP5SSM 1105/04JUN

Phone Information

Seq Nbr	City	Phone Number	Type
1	MIA	347 964 2418 PACHECOS	O

Pre Requested Seats Info

Seq Nbr	Pax Nbr	Airline	Flight	Class	Seat	Depart	Arrive	Status	Type	Name
1	2	AA	1249	B	32B	LGA	MIA	HK	N P G	GREENIDGE, KEVIN
2	2	AA	1635	B	28B	MIA	SAP	HK	N P G	GREENIDGE, KEVIN

Agency IATA Information

Agency IATA
33616343

OSI Info

Seq Nbr	OSI Type	OSI Text
1	AA FACTS	OSI AA CTCP MIA347 964 2418 PACHECOS
2	AA FACTS	OSI AA TCP2 1GREENIDGE/KEVIN
3	AA FACTS	OSI AA WAIVER 24HR
4	AA FACTS	OSI AA RLOC HDQ1SUDUZFG

SSR

SSR Seq	SSR Type	Airline	Status	Qty	Board	Arrive	Flight	Class	Date	SSR Text
1	YADT		NN	1						YADT /15MAR08 NN1
2	TKNE	AA	HK	1	LGA	MIA	1249	B	May 28, 2022	LGAMIA1249B28MAY/0017757081867C1
3	TKNE	AA	HK	1	MIA	SAP	1635	B	May 28, 2022	MIASAP1635B28MAY/0017757081867C2
4	BESH	AA	NN	1			1249	B	May 28, 2022	1249B28MAY/NN1
5	BESH	AA	NN	1			1635	B	May 28, 2022	1635B28MAY/NN1
6	DBSS		NN	2						/AA1635IMIASAP202205281530AUCB202205281753LGASAP202205280930 NN2
7	PCTC	AA	HK							PSGR/DECLINED
8	PCTC	AA	HK							KEVIN GREENIDGE/US4685341275
9	PTPH	AA	HK	1						PTPH AA HK1/10000000000

American Airlines

Record Locator: UIGUYU

Sabre Status

Purged

Report Date & Time: Jul 15, 2022 10:11:16 AM

SSR

SSR Seq	SSR Type	Airline	Status	Qty	Board	Arrive	Flight	Class	Date	SSR Text
10	PTEM	AA	HK	1						PTEM AA HK1/NOEMAILADDRESS//NULL.COM
11	WCHR		NN	1						1
12	IRSS		NN	1						/AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN1
13	DOCS	AA	HK	1						/P/USA/658829274/USA/15MAR08/M/12AUG26/GREENIDGE/KEVIN/ISMAEL//S1
14	DOCA	AA	HK	1						/R/US
15	PCTC	AA	HK							PSGR/DECLINED
16	PCTC	AA	HK							KEVIN GREENIDGE/US4685341275
17	ADTK	YY	KK	1						ADTK YY KK01 AA WILL CANCEL IF NO TKT BY 2359 04APR CST
18	SEAT	AA	KK	1	LGA	MIA	1249	B	May 28, 2022	LGAMIA1249B28MAY-1ARZU/ANNA VICTORIA.32AC
19	SEAT	AA	KK	1	LGA	MIA	1249	B	May 28, 2022	LGAMIA1249B28MAY-1GREENIDGE/KEVIN.32BC
20	SEAT	AA	KK	1	MIA	SAP	1635	B	May 28, 2022	MIASAP1635B28MAY-1ARZU/ANNA VICTORIA.28AC
21	SEAT	AA	KK	1	MIA	SAP	1635	B	May 28, 2022	MIASAP1635B28MAY-1GREENIDGE/KEVIN.28BC
22	SEAT	AA	KK	1	MIA	LGA	1171	B	Jun 4, 2022	MIALGA1171B04JUN-1ARZU/ANNA VICTORIA.32AC
23	SEAT	AA	KK	1	MIA	LGA	1171	B	Jun 4, 2022	MIALGA1171B04JUN-1GREENIDGE/KEVIN.32BC
24	SEAT	AA	NO	1	MIA	LGA	1171	B	Jun 4, 2022	MIALGA1171B04JUN-1ARZU/ANNA VICTORIA.32A
25	SEAT	AA	NO	1	MIA	LGA	1171	B	Jun 4, 2022	MIALGA1171B04JUN-1GREENIDGE/KEVIN.32B
26	SEAT	AA	NO	1	SAP	MIA	614	B	Jun 4, 2022	SAPMIA0614B04JUN-1GREENIDGE/KEVIN.32D
27	SEAT	AA	NO	1	MIA	LGA	1735	B	Jun 5, 2022	MIALGA1735B05JUN-1GREENIDGE/KEVIN.27E

**Remarks
Information**

Seq Nbr	Type	Remarks Text
1	H-	DOX OK
2	H-	TIMATIC AUTOCHECK - CONDITIONAL ID 1
3	H-	MESSAGE - TMID 10672
4	H-	N PARSAN/LGA/28MAY/0442AM
5	H-	DOX OK
6	H-	TIMATIC AUTOCHECK - CONDITIONAL ID 1
7	H-	MESSAGE - TMID 10672
8	H-	N PARSAN/LGA/28MAY/0444AM
9	H-	/OSO\$04JUN13
10	H-	/OSO\$DLY\$INTL\$04JUN
11		BAG-01UPTO50LB 23KG AND62LI 30.00USD
12		BAG-01UPTO50LB 23KG AND62LI 30.00USD
13		BAG-TAG ACCEPTED 5001914937 04JUN2022 1208/SAP/8MSG
14		BAG-TAG ACCEPTED 5001914939 04JUN2022 1208/SAP/8MSG
15		BAG-SELFTAG 914937 D ACTIVATED BY 737564 04JUN2022 1208/SAP
16		BAG-SELFTAG 914939 D ACTIVATED BY 737564 04JUN2022 1208/SAP
17	H-	/OSO\$04JUN13

AA 000002

American Airlines

Record Locator: UIGUYU

Sabre Status

Purged

Report Date & Time: Jul 15, 2022 10:11:16 AM

Remarks
Information

Seq Nbr	Type	Remarks Text
18	H-	/OSO\$DLY\$INTL\$04JUN
19	H-	/OSO\$04JUN13
20	H-	/OSO\$DLY\$INTL\$04JUN
21	H-	/OSO\$04JUN13
22	H-	/OSO\$DLY\$INTL\$04JUN
23	H-	/OSO\$04JUN13
24	H-	/OSO\$DLY\$INTL\$04JUN
25	H-	C-*****
26	H-	C-***CUSTOMER ILLNESS EVENT 220601262 ****
27	H-	C-0614/4 SAP-MIA DIVERTED CUN ACCOUNT 14YRS MALE
28	H-	C-PASSENGER KEVIN GREENIDGE UNCONSCIOUS AND HAD NO PULSE.
29	H-	C-DOCTOR AND NURSE ONBOARD RENDERED AID. EMERGENCY WAS
30	H-	C-DECLARED AND FLIGHT LANDED OVERWEIGHT WITHOUT INCIDENT
31	H-	C-PARAMEDICS MET THE FLIGHT AND TRANSPORTED PASSENGER
32	H-	C-TO HOSPITAL. PASSENGER WILL REQUIRE A MEDICAL CERTIF
33	H-	C-STATING HE IS STABLE FOR AIR TRAVEL.
34	H-	C-SCSM/JTORRES/4JUN22.
35	H-	C-*****
36	H-	*****
37	H-	-***CUSTOMER WAS TAKEN BY PARAMEDICS TO*****
38	H-	***AMERIMED CANCUN HOPITAL *****
39	H-	*****
40		DIVIDED/CUN55RL 0825/05JUN22 LRCITD
41	H-	SPLIT FR/082547/05JUN22 LRCITD 02/02 01/01 GREENIDGE/KEVI
42	H-	ORIG PNR SIGNATURE PLT.PLTRM1S
43	H-	*****
44	H-	COMPANION REPORTED AT GATE FOR FLT 614 THAT PAX
45	H-	KEVIN IN WCHR WAS ASTHMATIC AND DIABETIC AND SHE WANTED
46	H-	TO MODIFY THEIR CONNECTION FROM MIA TO LGA FOR AN EARLIER
47	H-	FLIGHT BUT NONE WAS AVAILABLE AND PAX WAS ALREADY
48	H-	REBOOKED. PAX DIDNT NOTIFY ANY OTHER ISSUE WITH HER OR
49	H-	COMPANION IN WCHR
50	H-	*****
51	H-	05JUN22 -CC C CRUZ SAP 073041 AM

American Airlines

Record Locator: UIGUYU

Sabre Status

Purged

Report Date & Time: Jul 15, 2022 10:11:16 AM

Received From Information

Trans Received From

HDQRM1S031747/DKAE5444C17A05/15B543000000217D 3CB1672D-001

Signature Line Information

OA Record Locator

AAA Code

Home Station Code

TTY Office

TTY Airline or CRS Code

Duty Code

Agent Sine

Create Time

Create Date

Record Locator

Sabre Purge Date

History Indicator

HDQ1SYNKTPK/85BA/33616343/MIA/1S/T/US/USD/AS PLT PLT 12:47:00 PM Apr 3, 2022 UIGUYU Jun 5, 2022 H

Baggage Info

Bag Routing Checkin Seq Nbr	Bag Routing Airline	Bag Routing Flight	Bag Routing Flight Arrive	Bag Routing Seq Nbr	History Bag Routing Seq Nbr	History Bag Routing	Bag Routing Status	Bag Psgr Checkin Seq Nbr	Bag Psgr Name	Bag Tag Destination	Bag Tag Airline	Bag Tag Number	Bag Checkin Agent	Bag Checkin Time	Bag Checkin Date	Bag Status	Bag Tag Index Code
0	AA	1735	LGA	1	1	ROUTE	REROUTE	2	GREENIDGE/KEVIN	LGA	AA	5001914939	SAP 5SSM	11:05:00 AM	Jun 4, 2022		5
1	AA	614	MIA	1			ROUTE	2	GREENIDGE/KEVIN	LGA	AA	5001914939	SAP 5SSM	11:05:00 AM	Jun 4, 2022		5
1	AA	1171	LGA	2			ROUTE	2	GREENIDGE/KEVIN	LGA	AA	5001914939	SAP 5SSM	11:05:00 AM	Jun 4, 2022		5

BPPR Status Info

BPPR Psgr Nbr	BPPR Psgr Name	BPPR Itn Nbr	BPPR INF Ind	BPPR Seq Nbr	BPPR Status
2	GREENIDGE/KEVIN	0	N	3	DHS CLEARED
2	GREENIDGE/KEVIN	2	N	3	DHS CLEARED
2	GREENIDGE/KEVIN	3	N	9	DHS CLEARED
2	GREENIDGE/KEVIN	7	N	8	DHS CLEARED

Hist Seq ID	Update Date/Time	Received From	AAA Code	Home Station Code	TTY Office	TTY Airline or CRS Code	Duty Code	Agent Sine	Trans Seq Nbr	Code	History Data
37	Jun 5, 2022 6:08:00 PM	PDCAAMIA	MIA	MIA			5	PD	1	X4S*	SSR BESH AA NN1 1735B5JUN/NN1
									2	X3S*	SSR SEAT AA KK1 MIALGA1735B05JUN-1ARZU/ANNA VICTORIA.28EC
									3	X3S*	SSR SEAT AA KK1 MIALGA1735B05JUN-1GREENIDGE/KEVIN.27EC
									4	SC	AA 1735 B Jun05,2022 MIALGA /NS1 18:25 21:20
36	Jun 5, 2022 5:25:00 PM	CKI							1	A3S	SSR SEAT AA NO1 MIALGA1735B05JUN-1GREENIDGE/KEVIN.27E
									2	X4G	AA1735B Jun05,2022 MIALGA HK/ 27E
35	Jun 5, 2022 10:41:00 AM	PDCAACUN	CUN	CUN			5	PD	1	X4S*	SSR TKNE AA HK1 SAPMIA0614B04JUN/0017757081867C3
									2	X4S*	SSR BESH AA NN1 614B4JUN/NN1
									3	X3S*	SSR SEAT AA KK1 SAPMIA0614B04JUN-1ARZU/ANNA VICTORIA.32CC
									4	X3S*	SSR SEAT AA KK1 SAPMIA0614B04JUN-1GREENIDGE/KEVIN.32DC
									5	A3S	SSR SEAT AA NO1 SAPMIA0614B04JUN-1GREENIDGE/KEVIN.32D
									6	X4G*	AA614B Jun04,2022 SAPMIA HK/ 32D
									7	XS	AA 614 B Jun04,2022 SAPMIA /HK1 12:51 17:19
									8	AS	AA 614 B Jun04,2022 CUNMIA /HK1 22:30 17:19
34	Jun 5, 2022 8:30:00 AM		SAP	SAP			5	-CC	1	A5H	H-*****
									2	A5H	H-COMPANION REPORTED AT GATE FOR FLT 614 THAT PAX
									3	A5H	H-KEVIN IN WCHR WAS ASTHMATIC AND DIABETIC AND SHE WANTED

AA 000004

American Airlines

Record Locator: UIGUYU

Sabre Status

Purged

Report Date & Time: Jul 15, 2022 10:11:16 AM

Hist Seq ID	Update Date/Time	Received From	AAA Code	Home Station Code	TTY Office	TTY Airline or CRS Code	Duty Code	Agent Sine	Trans Seq Nbr	Code	History Data
34	Jun 5, 2022 8:30:00 AM		SAP	SAP			5	-CC	4	A5H	H-TO MODIFY THEIR CONNECTION FROM MIA TO LGA FOR AN EARLIER
									5	A5H	H-FLIGHT BUT NONE WAS AVAILABLE AND PAX WAS ALREADY
									6	A5H	H-REBOOKED. PAX DIDNT NOTIFY ANY OTHER ISSUE WITH HER OR
									7	A5H	H-COMPANION IN WHCR
									8	A5H	H-*****
									9	A5H	H-05JUN22 -CC C CRUZ SAP 073041 AM
33	Jun 5, 2022 8:25:00 AM	HDQRM1S051325 52AC0C4A-001 NRL	PLT	PLT					1	A4O	OSI AA RLOC HDQ1SUDUZFG
										A5H	H-ORIG PNR SIGNATURE PLT.PLTRM1S
32			CUN	CUN			5	5RL	1	A5H	H-SPLIT FR/082547/05JUN22 LRCITD 02/02 01/01 GREENIDGE/KEVI
31	Jun 5, 2022 3:51:00 AM	CKI							1	X4S	SSR DOCS AA HK1 /P/USA/658829274/USA/15MAR08/M/12AUG26/GREENIDGE/KEVIN/ ISMAEL/S1
									2	X4S	SSR DOCA AA HK1 /R/US
									3	A4S	SSR DOCS AA HK1 /P/USA/658829274/USA/15MAR08/M/12AUG26/GREENIDGE/KEVIN/ ISMAEL/S1
									4	A4S	SSR DOCA AA HK1 /R/US
									5	A4S	SSR PCTC AA HK PSGR/DECLINED
									6	A4S	SSR PCTC AA HK KEVIN GREENIDGE/US4685341275
30	Jun 4, 2022 8:55:00 PM		CUN	CUN			7	JAA	1	A5H	H-*****
									2	A5H	H-***CUSTOMER WAS TAKEN BY PARAMEDICS TO*****
									3	A5H	H-***AMERIMED CANCUN HOPITAL *****
									4	A5H	H-*****
29	Jun 4, 2022 8:40:00 PM		FTW	FTW			7	JCT	1	A5H	H-C-*****
									2	A5H	H-C-****CUSTOMER ILLNESS EVENT 220601262 *****
									3	A5H	H-C-0614/4 SAP-MIA DIVERTED CUN ACCOUNT 14YRS MALE
									4	A5H	H-C-PASSENGER KEVIN GREENIDGE UNCONSCIOUS AND HAD NO PULSE.
									5	A5H	H-C-DOCTOR AND NURSE ONBOARD RENDERED AID. EMERGENCY WAS
									6	A5H	H-C-DECLARED AND FLIGHT LANDED OVERWEIGHT WITHOUT INCIDENT
									7	A5H	H-C-PARAMEDICS MET THE FLIGHT AND TRANSPORTED PASSENGER
									8	A5H	H-C-TO HOSPITAL. PASSENGER WILL REQUIRE A MEDICAL CERTIF
									9	A5H	H-C-STATING HE IS STABLE FOR AIR TRAVEL.
									10	A5H	H-C-SCSM/JTORRES/4JUN22.
									11	A5H	H-C-*****

AA 000005

American Airlines

Record Locator: UIGUYU

Sabre Status

Purged

Report Date & Time: Jul 15, 2022 10:11:16 AM

Hist Seq ID	Update Date/Time	Received From	AAA Code	Home Station Code	TTY Office	TTY Airline or CRS Code	Duty Code	Agent Sine	Trans Seq Nbr	Code	History Data
28	Jun 4, 2022 3:31:00 PM	WWW\$RPTODM	CRC	CRC			8	OD3	1	A4G	AA1735B Jun05,2022 MIALGA SS/ 27E
27	Jun 4, 2022 3:25:00 PM	RIPACIENT	CRC	CRC			8	OD2	1	A4S	SSR BESH AA NN1 1735B5JUN/NN1
26	Jun 4, 2022 3:24:00 PM	REAACCOM UPDATE	CRC	CRC			8	YMG	1	A5H	H-/OSO\$04JUN13
									2	A5H	H-/OSO\$DLY\$INTL\$04JUN
									3	X4S	SSR TKNE AA HK1 MIALGA1171B04JUN/0017757081867C4
									4	X4S	SSR BESH AA NN1 1171B4JUN/NN1
									5	X4G	AA1171B Jun04,2022 MIALGA HK/ 32B
									6	SC	AA 1171 B Jun04,2022 MIALGA /NO2 19:39 22:40
									7	AS	AA 1735 B Jun05,2022 MIALGA /KK2 18:25 21:20
25	Jun 4, 2022 2:56:00 PM	WWW\$RPTREACCOM	HDQ	HDQ			5	IRP	1	X4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
									2	A4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
24	Jun 4, 2022 2:19:00 PM	WWW\$RPTREACCOM	HDQ	HDQ			5	IRP	1	X4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
									2	A4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
23	Jun 4, 2022 2:08:00 PM	WWW\$RPTREACCOM	HDQ	HDQ			5	IRP	1	X4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
									2	A4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
22	Jun 4, 2022 1:22:00 PM	REAACCOM UPDATE	CRC	CRC			8	YMG	1	A5H	H-/OSO\$04JUN13
									2	A5H	H-/OSO\$DLY\$INTL\$04JUN
21	Jun 4, 2022 1:17:00 PM	WWW\$RPTREACCOM	HDQ	HDQ			5	IRP	1	X4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
									2	A4S	SSR IRSS

AA 000006

American Airlines

Record Locator: UIGUYU

Sabre Status

Purged

Report Date & Time: Jul 15, 2022 10:11:16 AM

Hist Seq ID	Update Date/Time	Received From	AAA Code	Home Station Code	TTY Office	TTY Airline or CRS Code	Duty Code	Agent Sine	Trans Seq Nbr	Code	History Data
21	Jun 4, 2022 1:17:00 PM	WWW\$RPTREACCOM	HDQ	HDQ			5	IRP			NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
20	Jun 4, 2022 1:15:00 PM	REAACCOM UPDATE	CRC	CRC			8	YMG	1	A5H	H-/OSO\$04JUN13
									2	A5H	H-/OSO\$DLY\$INTL\$04JUN
19	Jun 4, 2022 1:10:00 PM	SAPEBH	SAP	SAP			5	EBH	1	A4S	SSR WCHR NN1 1
18	Jun 4, 2022 1:03:00 PM	WWW\$RPTREACCOM	HDQ	HDQ			5	IRP	1	X4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
									2	A4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
17	Jun 4, 2022 12:39:00 PM	REAACCOM UPDATE	CRC	CRC			8	YMG	1	A5H	H-/OSO\$04JUN13
									2	A5H	H-/OSO\$DLY\$INTL\$04JUN
16	Jun 4, 2022 12:35:00 PM	WWW\$RPTREACCOM	HDQ	HDQ			5	IRP	1	X4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
									2	A4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
15	Jun 4, 2022 12:03:00 PM		HDQ	HDQ			4	TVL	1	A4S	SSR PCTC AA HK KEVIN GREENIDGE/US4685341275
									2	A4S	SSR PTPH AA HK1 PTPH AA HK1/10000000000
									3	A4S	SSR PTEM AA HK1 PTEM AA HK1/NOEMAILADDRESS//NULL.COM
14	Jun 4, 2022 11:50:00 AM	WWW\$RPTIROP	HDQ	HDQ			5	IRP	1	A4S	SSR IRSS NN2 / AA0614ISAPMIA202206041851DLYB202206050240SAPLGA202206071851Y0 NN2
13	Jun 4, 2022 11:10:00 AM	RIPACIENT	CRC	CRC			8	OD2	1	XS	AA 1389 B Jun04,2022 MIALGA /HK2 20:32 23:30
12			SAP	SAP			5	-FR	1	AS	AA 1389 B Jun04,2022 MIALGA /SS2 20:32 23:30
11	Jun 4, 2022 12:02:00 AM	REAACCOM UPDATE	CRC	CRC			8	YMG	1	A5H	H-/OSO\$04JUN13
									2	A5H	H-/OSO\$DLY\$INTL\$04JUN
10	May 28, 2022 4:38:00 AM	CKI							1	X4S	SSR DOCS AA HK1 /DB/15MAR08/M/GREENIDGE/KEVINISMAEL
									2	A4S	SSR DOCS AA HK1 /P/USA/658829274/USA/15MAR08/M/12AUG26/GREENIDGE/KEVIN/ISMAEL/S1
9	May 28, 2022		LGA	LGA			5	4NP	1	A5H	H-DOX OK

AA 000007

American Airlines

Record Locator: UIGUYU

Sabre Status

Purged

Report Date & Time: Jul 15, 2022 10:11:16 AM

Hist Seq ID	Update Date/Time	Received From	AAA Code	Home Station Code	TTY Office	TTY Airline or CRS Code	Duty Code	Agent Sine	Trans Seq Nbr	Code	History Data
9	3:44:00 AM		LGA	LGA			5	4NP	2	A5H	H-TIMATIC AUTOCHECK - CONDITIONAL ID 1
									3	A5H	H-MESSAGE - TMID 10672
									4	A5H	H-N PARSAN/LGA/28MAY/0444AM
8		CKI							1	A4S	SSR PCTC AA HK PSGR/DECLINED
7		CKI							1	A4S	SSR DOCA AA HK1 /R/US
6	May 28, 2022 3:42:00 AM		LGA	LGA			5	4NP	1	A5H	H-DOX OK
									2	A5H	H-TIMATIC AUTOCHECK - CONDITIONAL ID 1
									3	A5H	H-MESSAGE - TMID 10672
									4	A5H	H-N PARSAN/LGA/28MAY/0442AM
5	Apr 3, 2022 8:16:00 PM	WWW\$RPTODM	CRC	CRC			8	OD1	1	A4G	AA1249B May28,2022 LGAMIA SS/ 32B
									2	A4G	AA1635B May28,2022 MIASAP SS/ 28B
									3	A4G	AA614B Jun04,2022 SAPMIA SS/ 32D
									4	A4G	AA1171B Jun04,2022 MIALGA SS/ 32B
4	Apr 3, 2022 8:05:00 PM	RIPACIENT	CRC	CRC			8	OD2	1	A4S	SSR BESH AA NN1 1249B28MAY/NN1
									2	A4S	SSR BESH AA NN1 1635B28MAY/NN1
									3	A4S	SSR BESH AA NN1 614B4JUN/NN1
									4	A4S	SSR BESH AA NN1 1171B4JUN/NN1
3	Apr 3, 2022 8:03:00 PM	HDQRM1S040103 533D1CF5-001	PLT	PLT					1	A4S	SSR TKNE AA HK1 LGAMIA1249B28MAY/0017757081867C1
									2	A4S	SSR TKNE AA HK1 MIASAP1635B28MAY/0017757081867C2
									3	A4S	SSR TKNE AA HK1 SAPMIA0614B04JUN/0017757081867C3
									4	A4S	SSR TKNE AA HK1 MIALGA1171B04JUN/0017757081867C4
2	Apr 3, 2022 4:10:00 PM	RIPACIENT	CRC	CRC			8	OD2	1	A4S	SSR YADT NN1 YADT /15MAR08 NN1
1	Apr 3, 2022 4:02:00 PM	HDQRM1S032102 520BD4A0-001	PLT	PLT					1	A4S	SSR DOCS AA HK1 /DB/15MAR08/M/GREENIDGE/KEVINISMAEL

AA 000008

SC1WHAIC 23 MAR 23 09:54 MAINTENANCE HISTORY

PAGING =
PAGE 01

M&E P/N: 99-2563-9-0001 S/N: 0079 TRACKING: 0000000 A/C: 0000
 MFG P/N: 350-TS0-US-10 MFG S/N: A/C3ED0001 SOFT TIME:
 DEFIBRILLATOR, AED (HEARTSINE)

INSTALL DATE: 06 FEB 20 EMP: 29999 NHA: 08-2000-9-0001 3ED A/C
 REMOVAL DATE: 05 JUN 22 EMP: 607705 STA: N/A POS: 01 OFF A/C: 3ED X
 REASON: AC RECDS REMOVAL UNSCHED LOG PAGE: 0000000 SHOP:
 MAINT ACCOM: NO REPORT YET SERVICED BY: INSPECT BY:
 MAJOR REPAIR: N TSO-REMOVAL TSO-INSTALL TS-REPAIR TOTAL-TIME ALLOW-TIME

	502434:00	500000:00	502434:00	502434:00	0:00
CYCLES	502434:00	500000:00	502434:00	502434:00	0:00
FLYING TIME	505429:19	500000:00	505429:19	505429:19	0:00

COMMENTS:

- * 607705 IMS 607705 DELETE PSN
- * IVU 607705 RMVD PSN / MISSNG FRM AC OWDT 38157/INSTL ONLY MSN
14D00902577

RETURN-TO-ORIGINATING-PROGRAM
 GCS078I *** ADDITIONAL PAGES FOLLOW ***

CLOSED

3ED

NOSE #

9324040

MIC #

2563

ATA CODE

ADD DATE: 04 JUN 2022 ADD TIME:0059 ADD STATION: CUN

DEF Code: MEL DEF #: 25-11A DEFIBRILLATOR OPT:1 CONTROL #: 0412A00

STATION: CUN FLIGHT #: 0614 ATA: 2563 LOG TYPE: NON ROUTINE CHECK REPORTED BY:
 BALTAZAR (581416) REPORTED ON: 04 JUN 2022

MECHANIC REPORT

25-11A DEFIBRILLATOR OPT:1 -, TOTAL CYCLES AT CLOSURE: 0000000,AED WAS USED

ACTION TAKEN MEL STATION: CUN DEFERRED BY: BALTAZAR (581416)

DEFERRED ON: 04 JUN 2022

PD - PENDING

ENTERED AS PENDING

ACTION TAKEN MEL STATION: CUN DEFERRED BY: BALTAZAR (581416)

DEFERRED ON: 04 JUN 2022

ID - INITIAL DEFERRAL

USED AED CHECKED AND APPROVED FOR DEFERRAL IAW MEL 25-11A. ITEM

LOGGED ON MIC SHEET

MEL AUTHORIZED BY 251608 AT 05JUN2022T0759Z DISPATCH INIT MCA

→ FINAL ACTION STATION: MIA ATA: 2563 CORRECTED BY: BELIZARIO (584862)

CLOSED ON: 05 JUN 2022

INSTALLED DEFIBRILLATOR IAW AMM 25-64-00. REMOVED PLACARD AND C

LEARED MIC SHEET.

*** REPAIR AUTHORITY REFERENCE ***

IAW AMM 25-64-00.

MOC AUTHORIZED TO CLOSE

PARTS CHANGED

AA 000010

Part Description:

DEFIBRILLATOR,

Tracking Tag On: 6392748

M&E P/N On: 99-2563-9-
0001

M&E S/N On: 2577

MFG S/N Off:

M&E P/N Off:

M&E S/N Off: 0000

 PARTS REQUIRED

Part No.	Description	QTY	Date	IPC/ESO Ref
99-2563-9-0001	DEFIBRILLATOR,	1	05JUN22	

LABOR REQUIRED

# of AMT's	Man Hours	Ground Time	Hangar Req'd
1	1	1	N

MATERIAL/LABOR LAST UPDATED BY: OQUET ON 05JUN22

PARTS CHANGED

Part # & Serial # On	MFG Serial # Off	Position

SCEPTRE Maintenance Program Rev. 2.1 01 AUG 18
MPN SP-0100-AML

Control Page

American Airlines

Aircraft Maintenance Log Page



Nose Number	3 E1
----------------	------

Journey Log					
DAY	MONTH	YEAR	FLT #	CA	INIT
04	JUN	22	1635	AC	
4	JUN	22	614	mw	

MECHANICAL DISCREPANCY		ARMS or FRM Code		1	
Flight #	DAY MONTH YEAR	Employee #	4		
614	04 JUN 22	581416			
AED WAS USED					
ACTION TAKEN	MIC #	MIC # if not same as Discrepancy			
9324040	7				
Station	ATA Code	Deferral Code	Deferral Item #	Authorization / Control #	13
CUN	2563	MEL	25-11A	0412A00	
AED CHECKED AND APPROVED FOR DEFERRAL IAW MEL 25-11A ITEM LOGGED ON MIC SHEET PLACARD INSTALLED					
DAY MONTH YEAR	Signature	Employee #	19		
04 JUN 22	[Signature]	581416			
RII C	RII / C Signature	RII / C Employee #	15		
Part Installed	20a	Part Installed	20b		
S/N Removed	21a Position 22a	S/N Removed	21b Position 22b		

MECHANICAL DISCREPANCY		ARMS or FRM Code		1	
Flight #	DAY MONTH YEAR	Employee #	4		
614	04 JUN 22	581416			
DON'T HAVE SERIAL INFLIGHT MEDICAL KIT USED					
ACTION TAKEN	MIC #	MIC # if not same as Discrepancy			
9324041	7				
Station	ATA Code	Deferral Code	Deferral Item #	Authorization / Control #	13
CUN	2563	MEL	25-12	0411A00	
INOP IMK CHECKED AND APPROVED FOR DEFERRAL IAW MEL 25-12, ITEM LOGGED ON MIC SHEET. PLACARD INSTALLED					
DAY MONTH YEAR	Signature	Employee #	19		
04 JUN 22	[Signature]	581416			
RII C	RII / C Signature	RII / C Employee #	15		
Part Installed	20a	Part Installed	20b		
S/N Removed	21a Position 22a	S/N Removed	21b Position 22b		

Engine and APU Oil Service (Enter Number of Pints Added)

Note: MIC Item must be entered into SAFE or equivalent computer system.

DAY	MONTH	FLIGHT #	STATION	ENG # 1	ENG # 2	APU OIL	APU HOURS	AUTH CODE	EMPLOYEE #
04	JUN	614	CUN	2	2	N/A	N/A	MK45V6	718703
04	JUN	614	CUN	N/A	N/A	0	19007.4	MK45V6	718703

Aircraft Airworthiness Release		
DAY MONTH YEAR	Signature	Employee #
Type Check or Reason	Station	